



Kids in Flight Policy Effective Immediately

In order to responsibly manage donor resources and maintain the quality of Kids in Flight events, it has become necessary to implement a “No Show/No Call” policy. Although conflicts and uncontrollable situations occur and are understandable, the increasingly large number of no shows/no calls have become very costly to Kids in Flight. The policy outlined below will take effect immediately.

- All qualifying families (those having children with serious illnesses or profound disabilities and whose child is over the age of five years) are welcome to register for KIF planned events and will be added to a mailing list in order to be notified of event details, future events including Wings of Wonder, baseball games, and holiday parties.
- If, after registration, your family and/or any registered guests are unable to attend the event for any reason, we respectfully request notification via email at registration@kidsinflight.org as soon as possible prior to the event. We also request that you carefully consider your family’s guests when planning for events. If your guest count changes, it is imperative that you make us aware of it.
- After **3 no shows, no call** instances, you will be removed from our mailing list and will not qualify for future events.

Thank you for your careful consideration of and cooperation with this policy.